

How to Connect to Wireless in the Residence Halls

Step 1: Using a laptop, smartphone, or tablet, connect to the AstateSecure wireless network.

Step 2: Type in your username (firstname.lastname) and Astate password.

Step 3: Accept or trust any certificates if your device prompts you.

Step 4: You should now be online on this device. Open a browser and navigate to a website to make sure the internet is working (<http://www.gcflearnfree.org/>).

If you have additional devices that you would like to get online such as a smart TV, game console, Apple TV, Chromecast, Roku, wireless printer, etc. then continue with these instructions:

Step 5: Now, from this device (the device you connected with in Step 1), navigate to <https://resnetportal.astate.edu> (Note: In order for the portal to load, you must be on a device currently connected to the wireless network)

Step 6: You should see that it has auto-logged you in to the portal. Click the “**Devices**” link in the top right hand corner.

Step 7: Now enter the MAC address (Other devices may call this something like WiFi Address) of the device you want added to your personal network. If you don't know how to find the MAC address of your device, click the “**Help me find my MAC address**” link.

If your device is not listed, try a Google search like “find mac address [device name]”. You should find instructions within the first couple of results. If you still have issues, please submit a work order <http://www.astate.edu/a/satech/internet-connection/index.dot> and we will help you find it for the device you have. (Note: If the device you are adding is a gaming console, check the “Public IP” box before clicking Add.)

Step 8: Now that your device is registered, go to the device who's MAC address you just added and join that device to the wireless network **AstateSecure or AstateOnboard**. That device should now be able to get to the internet as well as be discovered by your other devices.

Note: Any devices you add inside the ResWifi portal will only be able to be seen on the network by your devices. For instance, if you add a wireless printer, only your other devices (laptop, smartphone, tablet) will be able to discover them on the network as long as they are signed in via the same student account.